COVID Response Frequently Asked Questions

Below are frequently asked questions faculty have about COVID-related classroom scenarios and the contact tracing process. Answers include information on what occurs in response to positive cases and actions that should be taken by faculty. If you have additional questions, contact Brenda.kihl@unt.edu. Questions about continuity of instruction can be directed to your department chair.

What should I do if I become aware of someone who has covid symptoms or tests positive for COVID?

- If they are symptomatic but have not tested: recommend they get tested. Health Alerts COVID-19 Testing Hours provides information for testing options on campus.
- If they tested positive for COVID: advise them to remain off campus and direct them to submit the COVID-19 Positive Reporting form to report positive test results.
- If a COVID-positive student shows up in class: Send them home and direct them to submit the COVID-19 Positive Reporting form to report positive test results.

Should faculty continue to teach if they have symptoms or test positive for COVID?

- Proactively prepare for any type of sick days and post course information and materials on Canvas early in the semester.
- Report your positive test results by submitting the COVID-19 Positive Reporting form.
- Follow the COVID Guidelines regarding the need to quarantine and isolation periods.
- Inform your department chair of your circumstances and seek guidance about continuity of instruction.

How can I prepare for possible absences due to COVID?

- Be prepared for student absences or a positive case in class by posting course information and materials on Canvas early in the semester.
- Learn how to broadcast or record your class session using Zoom.

What should I do when a student informs me they tested positive for COVID?

- Direct them to remain off campus and submit the COVID-19 Positive Reporting form to report positive test results. Instruct the student to not attend class and assist student with accessing course information during the absence.
- Continue teaching the class as scheduled. In-person classes should continue in-person, unless directed otherwise.
- If the student was in class during their infectious period, you will be notified by a contact tracer.

How should faculty respond to a contact tracer’s notification of a positive case in class?

- Review the contact tracer’s notification about a positive case in class carefully.
- Be sure to inform the class of the positive case and show the Positive Case in Class video linked in the communication from the contact tracer.
Classes should be informed each time there is a positive case in class. If the video has already been shown two or more times it is not necessary to show the video each time. If the faculty member chooses not to show the video, they must still notify the class of a positive case.

- For privacy reasons, the name of the student will not be released. If the faculty is aware of a student’s health information, it should not be shared with others.
- The Dean of Students may contact a student’s faculty members via email regarding absences.
- Continue class meetings as scheduled. Any changes to the instructional modality or schedule must be made in consultation with the department chair with dean approval.

**Do vaccinated close contacts need to quarantine?**
In most cases no. Unless symptomatic, vaccinated close contacts are to closely monitor their symptoms and to get tested 3-5 days after exposure.

**If a student in class tests positive, should I continue to teach in-person?**
Yes. Continuity of instruction is important for student learning to occur. Contact tracers will determine if the COVID-positive student was infectious when they attended classes on campus.

**Is COVID@unt.edu monitored 24/7?**
No. The COVID email is monitored constantly during regular work hours and intermittently in the evenings and on the weekend. You will receive a response in the order messages are received. Please do not send duplicate messages.