FAQs - Faculty Information System (FIS)

1. **How do I access my profile?**

   The FIS link is located on the my.unt.edu site. You will find the FIS link directly below the Digital Measures heading on the Faculty tab at my.unt.edu.

2. **What if the FIS link doesn’t pull up my profile?**

   If you are not being redirected to the FIS site, it is most likely due to the pop-up blocker setting. Instructions on how to change the pop-up blocker setting for the most common browsers appear directly below the FIS link.

3. **I’m a new instructor and I don’t see the FIS link.**

   The hiring process may not be finalized or you may not have an existing or active account in FIS. Contact the FIS Team for assistance at Faculty.Info@unt.edu.

4. **Where can I find the courses I teach?**

   Courses can be found in the Teaching section under Scheduled Teaching.

5. **How do I upload a syllabus?**

   A syllabus can be uploaded by clicking on the associated course in Scheduled Teaching and scrolling down to “Syllabus for the course” and clicking on Choose File to browse and upload the syllabus.

6. **Why don’t my syllabus/CV/edits appear on FacultyInfo.unt.edu?**

   Changes in FIS may take up to 24 hours to post to the public site.

7. **What are the posting requirements for compliance with TEC 51.974 (formerly H.B. 2504)?**

   Posting requirements can be found at Compliance Requirements on the ‘?’ menu on the top right of the FIS screen.

8. **What action do I take if the Journal Name for the publication I am entering is not an option in the dropdown menu?**

   Contact the FIS Team at Faculty.Info@unt.edu and provide the official Journal title.
9. **Why does my CV/Annual Report display incorrectly or is incomplete?**

   This is most likely due to missing data in fields such as Role, Type, Status or Dates. Review and edit the data in the corresponding screen.

10. **Where does the CV on FacultyInfo.unt.edu originate from?**

    The CV is auto generated and identical to your Vita report in FIS unless you have uploaded a CV in the *Personal and Contact Information* screen. If a CV is uploaded, it will appear on the public site. **The posting of the CV does not eliminate the need to enter and update your activities in FIS.**

11. **How do I upload a CV/photo?**

    The CV can be uploaded on the *Personal and Contact Information* screen. A photo should be sent to the main office in your department. The FIS department liaison will submit the approved photo for upload.

12. **Are changes made to the FIS profile immediately reflected on the public site at facultyinfo.unt.edu?**

    No, changes made within FIS can take up to 24 hours to reflect on the public facing site. This include syllabus or other document uploads.

13. **I have many publications. Is there an alternative to manually inputting all of my publications?**

    The *import* feature located in the *Publications* section of Scholarship/Research/Creative Activities. This feature will allow you to either import a BibTeX file or import through a third party service such as Crossref. Please contact the FIS Team for additional information regarding the process prior to the import.

14. **Who do I contact for assistance?**

    You may contact the FIS team by emailing Faculty.Info@unt.edu or calling 940-369-6108